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PATENT  
9D-EC-19348



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Kevin Michael Ruppelt et al.

: Art Unit: 3623

Serial No.: 09/480,589

: Examiner: Van Doren, Beth

Filed: January 10, 2000

For: METHOD, SYSTEM, AND  
PROGRAM PRODUCT FOR ON-LINE  
SERVICE CALL SCHEDULING

AMENDMENT AFTER FINAL REJECTION

Mail Stop AF  
Hon. Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450



bva  
7/31/07

In response to the final Office Action dated May 18, 2007, Applicants respectfully request entry and consideration of the following amendment.